

General Surgical Admission Information

Before arriving at the hospital:

- ✓ Your animal **cannot have any food after 8pm the night before surgery** and **cannot have any food on the morning of his/her surgery**. Water can be offered to your animal at all times.
- ✓ Cats: Please ensure that you have a **secure cat basket for each cat**. We are unable to admit cats that are brought into the clinic that are not contained in a secure carrier or multiple cats in the same carrier.
- ✓ Dogs: Please ensure that you have a **secure collar or harness and leash for your dog**.
- ✓ One of our nurses will contact you the day before your pet's procedure to confirm your surgical booking and answer any questions you may have.

Arriving at the hospital:

- ✓ Please arrive at the hospital with your animal between **8am - 9am**.
- ✓ A client carpark is located at the rear of the hospital (accessed via Clermont Lane).
- ✓ Upon arrival, one of our nurses will ask you to complete a **Surgical Admission Form** and discuss the **risks of general anaesthesia** with you. If you have any questions, please do not hesitate to ask the nurse at this time.
- ✓ If you hold a welfare referral number for desexing, you will be required to pay for the desexing and any treatments you have elected in full at the time of admission. We accept eftpos, credit card and cash only.
- ✓ One of our nurses will ask you to **call us at 3pm** (9743 1715) and we will let you know when your animal can be collected from the hospital.

Discharge from the hospital:

- ✓ When you arrive at the hospital, one of our nurses will explain all aspects of after care for your animal.
- ✓ If your animal had a more complex procedure, such as dental work, one of our veterinarians will discuss the procedure and after care with you.
- ✓ We will also provide you with a **Surgical After Care Instruction sheet** to take home
- ✓ If you have any questions please ask one of our nurses at this time or call us on 9743 1715
- ✓ If you do not hold a welfare desexing number, you will be asked to pay your bill upon discharge of your animal. We accept eftpos, credit card and cash.